



Limited Ten Year Warranty

Carson's Contract, LLC warrants its products to the original purchaser to be free from defects in design, materials and workmanship given normal use and care as documented below:

- Frames, springs and webbing are covered for a period of 10 years.
- Foam, filler and all other non-structural components except as noted herein are warranted for a period of seven years from the original invoice date.
- Tablet arms, casters and other moving parts are covered for a period of five years.
- Textiles are covered by the respective manufacturer's warranty, and Carson's Contract assumes no responsibility.

Exclusions to the warranty are as follows:

- This warranty does not cover misuse or abuse of product, or damages caused by contact with tables, desks or other surfaces, or normal wear associated with use of product.
- It is understood that Carson's products are suitable for indoor use only.
- Damage caused by common carriers, installers and field modification is not covered.
- Damage caused by unauthorized repair is not covered.
- Upholstery covers with regard to durability, color fastness, shrinkage, pilling, seam slippage and stretching are not warranted beyond what the original manufacturer or supplier extends to Carson's.
- This warranty does not extend to variation in product resulting from normal wear and tear.

Carson's responsibility and the purchaser's claim pursuant to this warranty are limited to local repair, factory repair or replacement at Carson's option. No other party is authorized to create obligations or liabilities in connection with furniture from Carson's Contract. Invoice adjustments or deductions are not to be taken in the intended settlement of warranty claims without the approval of Carson's Contract.

This warranty is in effect for all Carson's products manufactured on or after June 1, 2016. For products manufactured prior to that date, please contact your local representative or factory Customer Service representative.

All warranty claims should be submitted to Customer Service. Information to be supplied with the claim is to include purchase date, sales order number, description of the warranty issue, photos of affected product and the installed location of the product.